

Connecting a DVR / NVR to Night Owl HD after a Password Reset

After resetting the DVR / NVR password, you **MUST** follow the steps below to remove and add the device to the Night Owl HD App.

YOU MUST FOLLOW THE STEPS BELOW OR YOUR DEVICE WILL NOT WORK WITH THE APP! DO NOT SKIP THE FOLLOWING STEPS!!



STOP The following instructions are ONLY for DVR's / NVR's that use the **Night Owl HD App**.

Step 1: If you don't have the App, download it from the Google Play Store (Android) or App Store (iOS).





- Step 2: Open the App.
- Step 3: From the menu, tap "Device Manager."



Step 4: Select your device by tapping on it.

••II Wi-Fi	Calling	🗢 (VPN)	3:02 PM		7 83% 🔳
	١U	Devi	ce Man	ager	+
	DVF Devie	R1 ce ID : H	IYMBSK9	WW3A2AJF	PE1SK9

Step 5: You will see a "Password error!" message after the DVR / NVR password has been changed.

📲 Wi-Fi Calling 🗢 🛛	VPN 3:02 PM	√ 83% 🔳	
〈 Back	Device	Save	
Device Name	DVR1		
Login Type	OWL Scan	>	
Scan Scan	HYMBSK9WW3A2	AJPE1SK9	
Media Port	9000		
User Name	admin		
Password	••••		
Channels	8		
Pa	ssword error!		

Step 6: Type the new DVR / NVR password.

•	💵 Wi-Fi Calling 🗢 🕅	VPN 3:05 PM	A 83% 🔲
•	K Back	Device	Save
	Device Name	DVR1	
	Login Type	OWL Scan	>
	Scan Scan	HYMBSK9WW3A2	AJPE1SK9
	Media Port	9000	
	User Name	admin	
	Password	•••••	
	L		
	Channels	8	
	C	Connected!	

Step 7: If the password matches your DVR / NVR password, it will say "Connected!" in the App.

			0.05 514		4.00%
•	WI-FI Calling 🧐	VPN]	3:05 PM		4 83% D i
•	K Back		Device		Save
	Device Nam	e D'	VR1		
	Login Type	0'	OWL Scan		
	Scan Scan	H	YMBSK9W	W3A2AJPE1	ISK9
	Media Port	90	000		
	User Name	ac	dmin		
	Password	••			
	Channels	8			
		Con	nected!		
	L				

Step 8: Deleting the Device: On the Device Manager screen, swipe left on the device name until "Delete" appears. Tap "Delete."

📲 Wi-Fi Calling 🗢 🖙 3:06 PM	A 83% 🔲
KINU Device Manager	+
VR1 vice ID : HYMBSK9WW3A2AJPE1SK9	Delete

Step 9: After deleting the device, tap the "+" button. Then select "Scan."

📲 Wi-Fi Calling 🗢 🖤 3:17 PM	1 82% 🔳 '		📲 Wi-Fi Calling 奈 🛙	7PN 3:10 PM	A 83% 🔳
KINU Device Manager	+		K Back	Device	Save
			Device Name	DVR1	
		_	Login Type	OWL Scan	>
			Scan Scan	Scan or enter the P2P ID)
			Media Port	9000	
			User Name	admin	
			Password	Please enter password	
			Channels	8	
			Devic	e disconnected!	

Step 10: Locate the QR Code on the device's Support Sticker.

Make sure the "Device ID" matches the information listed in the App.



Step 11: Scan the device's QR Code.

NEED SUPPORT?	
1. Please visit www.NightOwISP.com	
2. Click Support on the top of the homepage.	
3. Type C80XFR in the top right search bar.	
With the use of your Night Owl App, scan	
now for remote viewing on your Smart Device	间分裂
ID: 248WHL5632N0R27H381H	

Step 12: Create a name for the device and enter the admin password (the new password created during the password reset). Then tap "Save."

📲 Wi-Fi Calling 奈 (VPN 3:11 PM	A 83% 🔲	2
K Back	Device	Save	
Device Name	Home		Enter your
Login Type	OWL Scan	>	Device's Name
Scan Scan	HYMBSK9WW3A2AJF	PE1SK9	
Media Port	9000		-
User Name	admin		
Password	•••••		Enter the NEW Password
Channels	8		for your device.
Devic	e disconnected!		
			-

Well done!

Make sure to save your new password in a secure location. Remember, the Night Owl Support Site has the answers to your Questions. Why call when our Support Site has it all!