



# Connecting a DVR / NVR to Night Owl HD after a Password Reset

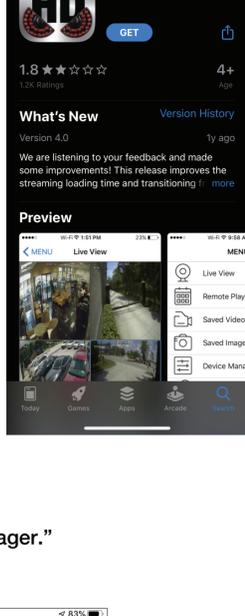
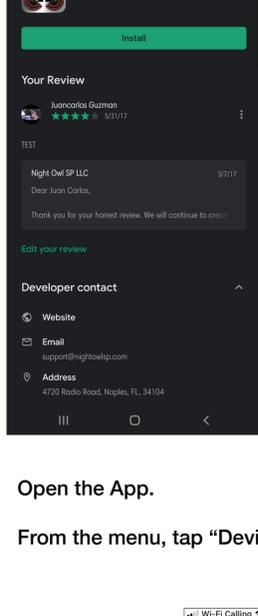
After resetting the DVR / NVR password, you **MUST** follow the steps below to remove and add the device to the Night Owl HD App.

**YOU MUST FOLLOW THE STEPS BELOW OR YOUR DEVICE WILL NOT WORK WITH THE APP! DO NOT SKIP THE FOLLOWING STEPS!!**



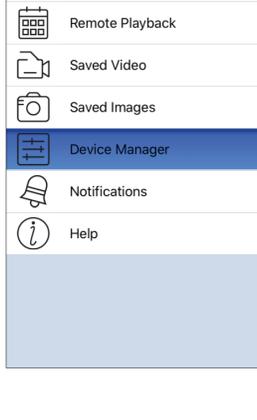
**STOP** The following instructions are **ONLY** for DVR's / NVR's that use the **Night Owl HD App**.

**Step 1:** If you don't have the App, download it from the Google Play Store (Android) or App Store (iOS).

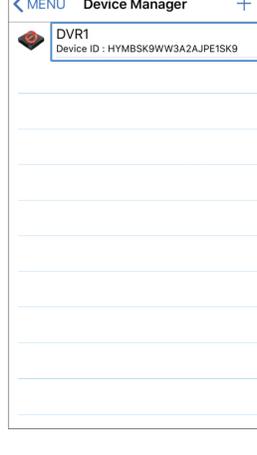


**Step 2:** Open the App.

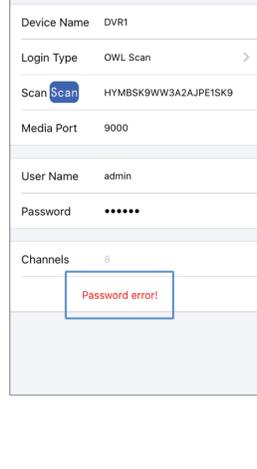
**Step 3:** From the menu, tap "Device Manager."



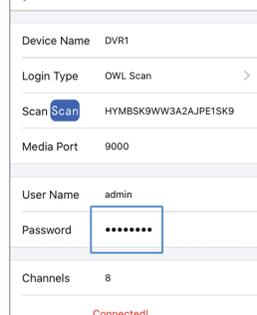
**Step 4:** Select your device by tapping on it.



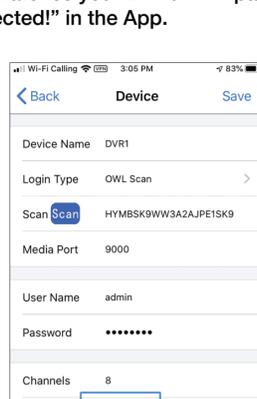
**Step 5:** You will see a "Password error!" message after the DVR / NVR password has been changed.



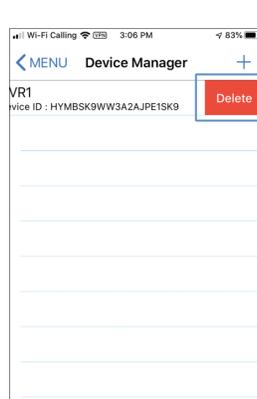
**Step 6:** Type the new DVR / NVR password.



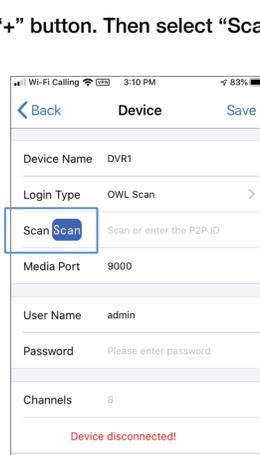
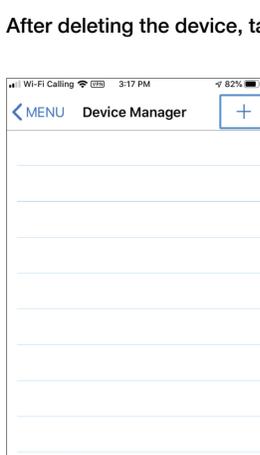
**Step 7:** If the password matches your DVR / NVR password, it will say "Connected!" in the App.



**Step 8: Deleting the Device:**  
On the Device Manager screen, swipe left on the device name until "Delete" appears. Tap "Delete."



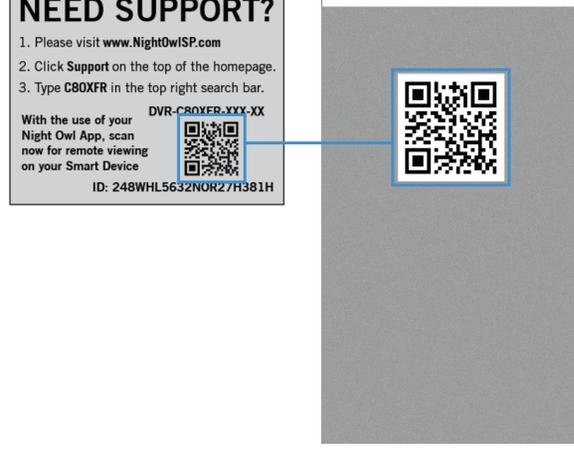
**Step 9:** After deleting the device, tap the "+" button. Then select "Scan."



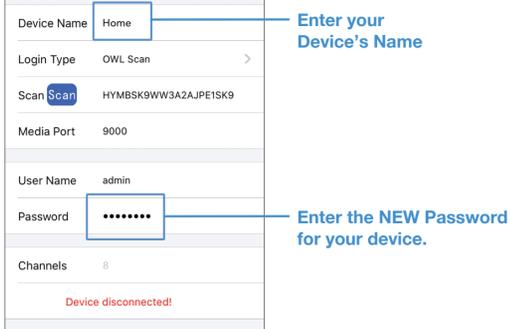
**Step 10:** Locate the QR Code on the device's Support Sticker. Make sure the "Device ID" matches the information listed in the App.



**Step 11:** Scan the device's QR Code.



**Step 12:** Create a name for the device and enter the admin password (the new password created during the password reset). Then tap "Save."



**Well done!**

Make sure to save your new password in a secure location. Remember, the Night Owl Support Site has the answers to your Questions. Why call when our Support Site has it all!