After resetting the DVR / NVR password, you **MUST** follow the steps below to remove and add the device to the Night Owl X / X HD App.

YOU MUST FOLLOW THE STEPS BELOW OR YOUR DEVICE WILL NOT WORK WITH THE APP! DO NOT SKIP THE FOLLOWING STEPS!!



STOP The following instructions are ONLY for DVR's / NVR's that use the **Night Owl X or Night Owl X HD App**.

Step 1:

If you don't have the App, download it from the Google Play Store (Android) or App Store (iOS).





- Step 2: Log into the App with your email address and the App's password (not the DVR / NVR password).
- Step 3: Go to **MENU** and tap "**Device**." If you don't have a device listed, skip to step 8.

. III Wi-Fi Calling 중 IIII Menu			2:21 PM	<i>⊲</i> 77% ■
	0	Device		
	00	Views		
		Favorites		
	\bigcirc	Account		
		Account		
	í	About		
NIGHTOWL				Live view

Step 4: A list of your devices appears (status may indicate "Connecting" or "Offline"), tap "Edit."



- Step 5: Select the device that had its password reset.
- Step 6: On the "Device Details" screen, tap "Remove."

📲 Wi-Fi Calling 奈 (VPN 2:33 PM	7 78% 🔲
Cancel	Device Details	Done
DEVICE NAME		
Device Name		Cameras
SETTINGS		
UID	WH6PDRF2UY	6F 2U T D 111 A
Change Passw	ord	>
Recording Sett	ings	500 >
Motion Setting	Motion Settings	
Device Informa	ation	>
	Remove	

Step 7: After tapping "Remove," a confirmation message appears. Tap "OK" to remove the device.

📲 Wi-Fi Calling 🕈	A 78	3% 🔲			
Cancel	Cancel Device Details				one
Device Name					eras
UID D111					
Chang					
Recor _C	ancel		ОК	L _A	
Motion Setti	ngs				
Device Information >					
Pomovo					
		Keniov			

- Step 8: To add the DVR / NVR back to the App, your Smart Device **MUST** be connected to the same network as the DVR / NVR.
- Step 9: Tap the "+" button.



Step 10: Locate the QR Code on the device's Support Sticker.



Step 11: A list of devices should appear. Tap "Add" to add the device, making sure the Device ID in the App matches the Device ID on the Support Sticker. You can also use the QR Code found in the DVR / NVR Menu.



- Step 12: If you used the "Scan **QR Code**" button, scan the **Device's QR Code**. If you didn't, skip to Step 14.
- Step 13: Scan the Device's QR Code.



Step 14: Create a name for the device.



Step 15: Enter the device's admin password (the new password created during the password reset).

🖬 Wi-Fi Calling 奈 🖤	2:36 PM	7 78% 🗖			
Cancel	Device Login	Next			
Enter the login credentials for your DVR/NVR. THIS IS NOT THE APP LOGIN INFO!					
You MUST enter NVR into the fields b username/password	the login creden below. Seriously, I you created for	tials for the DVR/ enter the the DVR/NVR.			
By default,	the username is	admin."			
DEVICE CREDENTIA	LS				
Device Usernam	е	admin			
Device Passworc	I	••••••			
Having problems logging in?					
	Need Help?				

Step 16: Finally, if the password is entered correctly, the DVR / NVR appears on the "Devices" screen and displays a "Connected" status.



Well done! Make sure to save your new password in a secure location. Remember, the Night Owl Support Site has the answers to your Questions. Why call when our Support Site has it all!