



Connecting a DVR / NVR to Night Owl Connect after a Password Reset

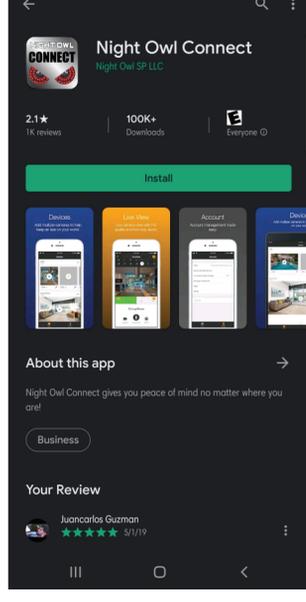
After resetting the DVR / NVR password, you **MUST** follow the steps below to remove and add the device to the Night Owl Connect App.

YOU MUST FOLLOW THE STEPS BELOW OR YOUR DEVICE WILL NOT WORK WITH THE APP! DO NOT SKIP THE FOLLOWING STEPS!!



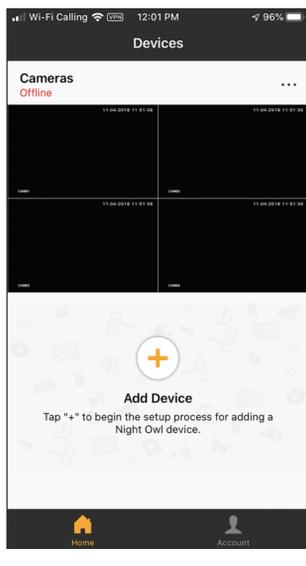
STOP The following instructions are **ONLY** for DVR's / NVR's that use the **Night Owl Connect App**.

Step 1: If you don't have the App, download it from the Google Play Store (Android) or App Store (iOS).

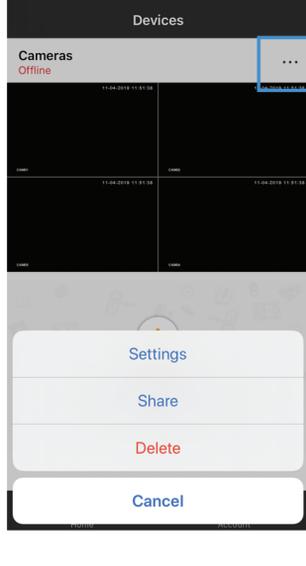


Step 2: Log into the App with your email address and the App's password (not the DVR / NVR password).

Step 3: The application displays the device as "Connecting" or "Offline" status. If you don't have a device listed, skip to step 7.

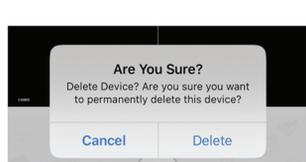


Step 4: Select the Device's menu button by tapping the "..." icon.



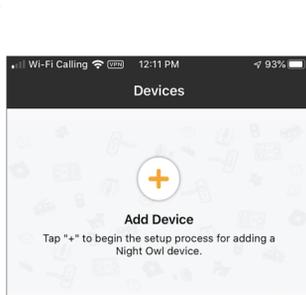
Step 5: Tap "Delete."

Step 6: After tapping "Delete," a confirmation message appears. Tap "Delete" to remove the device.

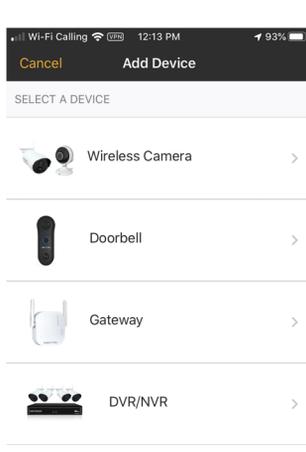


Step 7: To add the DVR / NVR back to the App, your Smart Device **MUST** be connected to the same network as the DVR / NVR.

Step 8: Tap the "+" icon.



Step 9: Tap "DVR / NVR" from the list of device types.



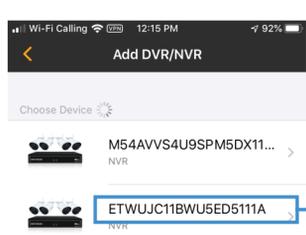
Step 10: Locate the QR Code on the device's Support Sticker.



Device's QR Code

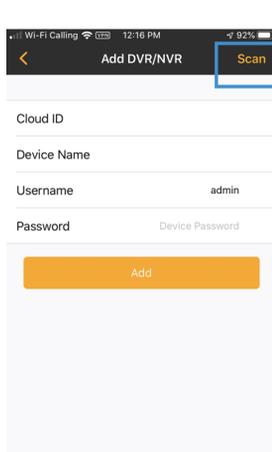
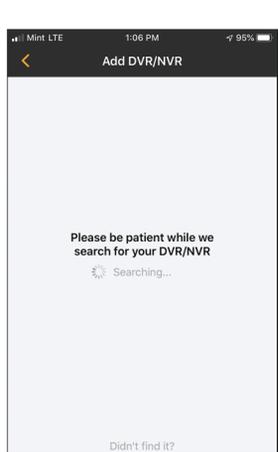
Device ID

Step 11: If a device has been previously added to the App, it will appear here. Select the DVR / NVR (with the matching Device ID) to add to the App.

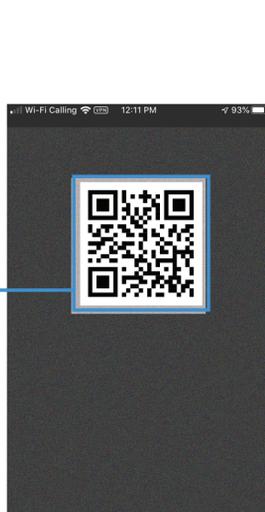


Device ID

Step 12: If no devices are listed, tap "Add Manually," then tap "Scan."



Step 13: Scan the Device's QR Code.



Step 14: Create a name for the device and enter the device's admin password (the new password created during the password reset).